



Training sessions
completed



Hours spent
training

Knowledge & Library Services (KLS) Annual review 2018/2019



Hours spent on
Evidence Briefings



Literature
searches
completed



Evidence Briefings
produced



Hours spent
literature searching



Documents
delivered



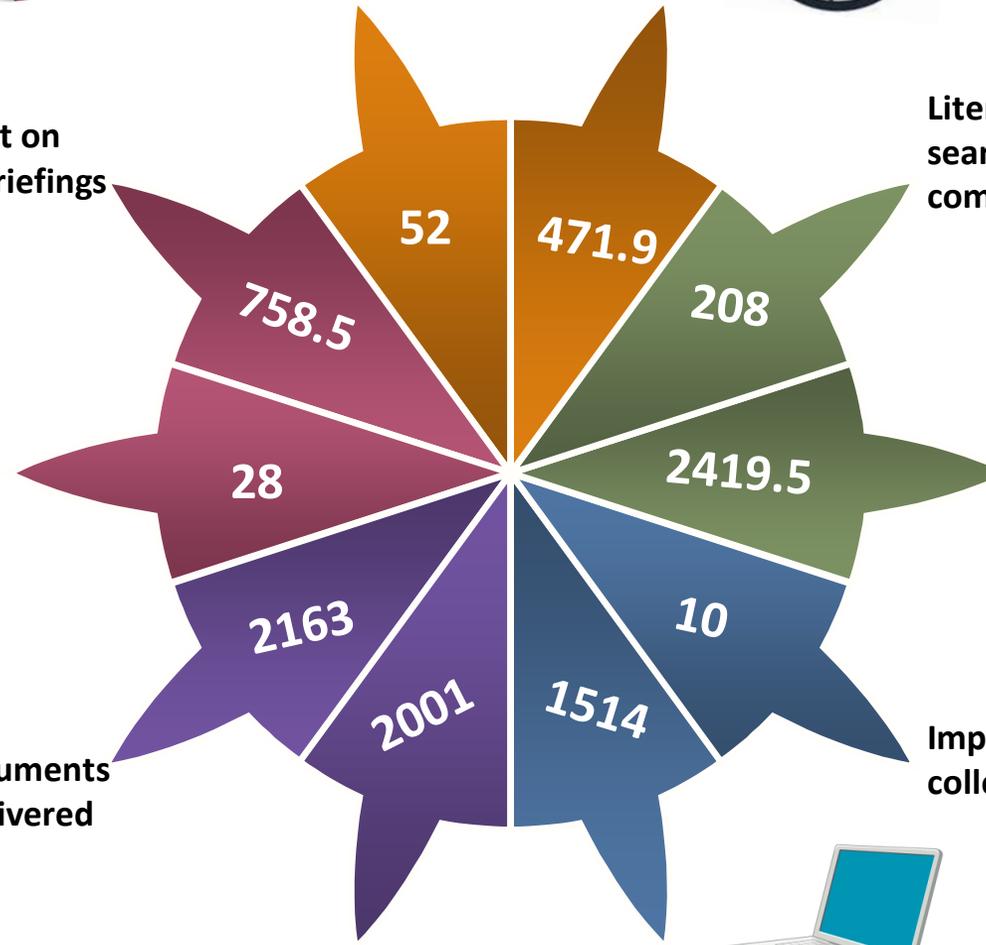
Impact stories
collected



Online
journals procured



Enquiries
answered



A library is “an essential resource to support the work of PHE”



What impact do KLS literature searches have?

"The Evidence Briefings were really important in the development of the content of the Employer toolkits".
National Strategic Advisor on Health & Work

"KLS's involvement enabled a faster-track production of the course".
Programmes & Priorities

"These results demonstrated that there is a dearth of evidence...It was clear that PHE is ahead....by having such a valuable resource as the Knowledge and Library Services".
Criminal Justice Programme Manager

"Your findings were the basis for our business case so without your help we would have really struggled to obtain the funding we needed".
Health Protection Practitioner

"KLS have worked closely with the CVD prevention team over the last two years and made a significant impact to assuring quality and engaging wider stakeholders in the programme". **CVD Prevention Team**

"KLS...managed to find highly relevant, appropriate and helpful literature to underpin the review, which enabled me to develop a paper that has been received extremely positively by local authority colleagues".
Public Health Consultant in Health & Wellbeing

"...the evidence will be used to inform the 5 year action plan for reproductive health going forward.. The literature search was an invaluable service which we would love to use again in the future".
Sexual & Reproductive Health team

"The search proved immensely helpful for us – it gave us a baseline for assessing the evidence and leading us to particular areas to focus on". **National Lead Children Young People & Families**

"The findings of the literature search provided the framework for discussing the impact of spending cuts on public health outcomes...providing this limited evidence helped to lend some authority to the sometimes contentious narrative". **Principal Knowledge Transfer Facilitator**





"KLS do a great job at advising how to do literature searches, and they are always very professional and helpful"

"Currently doing a systematic review and the support offered with literature searching and general advice on systematic reviews was really useful"



"Positive, helpful and can do attitude with timely responses"

"The ability to conduct literature searches in a short turn around time is very helpful"



"I didn't appreciate that all of this was available and will make every effort to ensure my team access going forward"

"Systematic review support and reference retrieval are invaluable"



"The team at KLS have been amazing when I am looking for articles/books that I can't access online. I really appreciate the fast turn around and the lengths the team go to in order to find what we need"

"Access to a good library and online resources is vital to our work and key to what we do"



KLS User Survey



"KLS is very responsive - if I have a query I normally get a response the same day"

"Keep providing access to a very wide range of journals, available electronically to those outside the main three PHE sites"

